

2020 RED HOT SUMMER TOUR - EVENT INFORMATION
NORTH GARDENS BALLARAT | SATURDAY MARCH 28

VENUE

North Gardens is a magnificent open-air venue located in the beautiful city of Ballarat. The immediate stage front area is reserved for standing room only. Behind this area is general admission unreserved seating. Patrons are encouraged to bring a camp chair / small rug to the event. All areas of this venue have view of the stage.

PARKING / TRANSPORT

Limited parking is available in the street around the venue and Lake Wendouree. Bus Transfers will be available to and from the Civic Hall in Ballarat CBD, please check back here closer to the event for details.

DISABLED PATRONS

Disabled parking will be available within close proximity to the event entrance. Please follow signage on arrival to this area. Once inside the venue, patrons may take advantage of a dedicated viewing area located approximately 60 metres from the stage. This area is unreserved and available for disabled patrons and their immediate carer only. The Red Hot Summer Tour accepts companion cards for an immediate carer attending the event with a disabled patron. Please present your accreditation at entry to gate staff. Patrons please note that this is an outdoor venue with some uneven surfaces and is open to the elements. If you require any assistance on the day please ask one of our staff or security.

BOX OFFICE / TICKETING

The Box Office is located at the concert entry point and will be open 60 minutes prior to gates opening until the headline artist commences. Please have your ticket printed and ready for scanning at the gates.

TICKETING POLICY

The official ticketing agency for this show is Ticketmaster Australia and the Batemans Bay Visitor Information Centre. The Red Hot Summer Tour takes no responsibility for any tickets purchased outside of Ticketmaster or the Batemans Bay Visitor Information Centre. Tickets purchased through third parties such as Viagogo, Ebay, Gumtree, Facebook etc are done so at the customers own risk. Fraudulent tickets will not be honoured.

ARTIST PLAYING TIMES

Gates Open	12.30pm
Boom Crash Opera	1.10 – 1.40pm
Killing Heidi	2.00 – 2.40pm
Baby Animals	3.00 – 3.40pm
The Angels	4.05 – 4.50pm
The Living End	5.15 – 6.00pm
James Reyne	6.25 – 7.15pm
Hunters and Collectors	7.45 – 9.00pm

- Artist line up and playing times are subject to change.

ROCK BAR TICKET HOLDERS

Patrons holding Rock Bar tickets please proceed to the venue box office on arrival to collect your accreditation. The Rock Bar is a private function room with balcony on the right hand side of the stage. It has view of the stage. The area has unreserved tables, chairs, umbrellas and shade areas as well as a private bar and toilets. A BBQ dinner is also provided as part of this ticket. Dedicated entry is also offered. The Rock Bar is not a VIP Facility, it is a retreat for patrons to enjoy the day and you may come and go from this area at any time. All patrons entering this area must have a valid Rock Bar ticket, regardless of age.

CONDITIONS OF ENTRY

It is a condition of entry that all bags, chairs, and personal belongings be presented to security staff for inspection and scanning at entry. Patrons detected attempting to bring BYO Alcohol into the venue will be refused entry / ejected without refund. Please note that this event also has a No Pass Out policy so please come prepared for the full day.

PERMITTED ITEMS

You may bring to this event: Camp Chair, Small Picnic Rug, Sealed Still Bottled Water (not carbonated), Snack Foods, Small Esky, Cooler Bag, Rain Poncho, Non Professional Camera. It is also advised to bring a wide brimmed hat and sunscreen to the event.

PROHIBITED ITEMS

Items strictly prohibited from entry: Alcohol, Soft Drink & Non Alcoholic Beverages (apart from sealed still bottled water) Umbrellas, Glass, Metal Cutlery, Pets, Tables, Professional Cameras, Shade Structures, Tents, Offensive Clothing, MC Club Attire, Bicycles, Scooters, Food Dye.

FOOD & BEVERAGE

This event will have a large range of food available for purchase, and includes menu items for intolerances and vegetarian / vegan patrons.

A public bar will also operate for the event duration offering a range of Beer, Wine, Cider, Spirits and Non Alcoholic Beverages.

MERCHANDISE & ATM

A large range of Artist and exclusive 10th Anniversary Tour Merchandise will be available for the event duration from the merchandising facility adjacent to the bar.

ATM Cash Out is also available from ATM Machines located in this area.

AGE RESTRICTIONS

This venue is licensed all ages. All patrons under 18 years must be accompanied by a parent / guardian and remain in care at all times. Patrons under 12 years will be admitted free of charge with a paying Parent / Guardian. All patrons entering the Rock Bar must hold a valid ticket regardless of age.

WEATHER POLICY

This event is an open air concert that will proceed rain, hail or shine. In the very unlikely event of an event cancellation, all ticketholders will be advised via SMS, Email, Social Media as well as an update on this website. The event will only be cancelled if the site is deemed too dangerous to proceed / continue. This decision will be made by Event Management / Security / The Venue and Emergency Services. Patrons are advised to come prepared for the elements with appropriate attire, sunscreen, wide brimmed hat, jacket/poncho.

EVENT UPDATES

To stay up to date with this event please visit our Facebook page Red Hot Summer Tour Official and look for the Ballarat Event. Please also keep an eye on this website as we will be updating any new information as the event nears. All ticket purchasers will receive an event information email and sms in the week leading up to the concert.