# 2021 RED HOT SUMMER TOUR – EVENT INFORMATION CAIRNS SHOWGROUNDS I SATURDAY MAY 15

#### **VENUE**

Cairns Showgrounds are located on Mulgrave Rd, Paramatta Park. Patrons are encouraged to bring a camp chair to the event. All areas of this venue have view of the stage.

#### COVID 19

The event will be produced in accordance with the QLD Government Health Guidelines. Please check back to this website regularly for updates. The Red Hot Summer Tour are in regular communication with local and state government health departments and we are 100% committed to providing you with a Covid Safe Event. For contract tracing purposes all patrons entering the event must scan or sign in. All patrons must follow the Covid Safe Plan for this event. Prominent signage, Security and Covid Marshals will feature throughout the site. All patrons will receive an email / sms in the week leading up to the event linking you to our Covid Safe procedures and event rules / regulations.

#### **TICKET TYPES**

General Admission tickets are \$128.90 including booking and credit fees. Transaction fees may apply. Patrons with General Admission tickets will receive access to the main lawn area, where unreserved seating is available (BYO Camp Chair)

Rock Bar tickets are \$258.90 including booking and credit fees. Transaction fees may apply The Rock Bar is a private beer garden located approx. 60 metres from the stage. The Rock Bar features private toilets, a bar, unreserved tables, chairs and umbrellas, and a BBQ Dinner served from 5.30pm.

#### **DISABLED PATRONS**

Disabled parking is available in an unreserved area within close proximity to the event entry – please follow directions of parking staff for access. Once inside the venue, patrons may take advantage of a dedicated viewing area located on the concourse at the rear of the site. This area is unreserved and available for disabled patrons and their immediate carer only. The Red Hot Summer Tour accepts companion cards for an immediate carer attending the event with a disabled patron. Please present your accreditation at entry to gate staff. Patrons please note that this is an outdoor venue with some uneven surfaces and is open to the elements. If you require any assistance on the day please ask one of our staff or security.

#### **BOX OFFICE / TICKETING**

The Box Office is located at the concert entry point and will be open 60 minutes prior to gates opening until the headline artist commences. Please have your ticket printed and ready for scanning at the gates.

#### TICKETING POLICY

The official ticketing agency for this show is Ticketmaster Australia. The Red Hot Summer Tour takes no responsibility for any tickets purchased outside of Ticketmaster. Tickets purchased through third parties such as Viagogo, Ebay, Gumtree, Facebook etc are done so at the customers own risk. Fraudulent tickets will not be honoured.

## **ROCK BAR TICKET HOLDERS**

Patrons holding Rock Bar tickets please proceed to the venue box office on arrival to collect your accreditation. The Rock Bar is a private beer garden located approx. 60 metres from the stage on the left-hand side. It has view of the stage. The area has unreserved tables, chairs, umbrellas and shade areas as well as a private bar and toilets. A BBQ dinner is also provided as part of this ticket. Dedicated entry is also offered. The Rock Bar is not a VIP Facility, it is a retreat for patrons to enjoy the day and you may come and go from this area at any time. All patrons entering this area must have a valid Rock Bar ticket, regardless of age.

# **ARTIST PLAYING TIMES**

Gates Open	1.00pm
Opening Act	1.30 <b>–</b> 2.00pm
Chris Cheney	2.15 – 2.50pm
Killing Heidi	3.10 – 3.50pm
Diesel Re Injected	4.10 – 5.00pm
Jon Stevens	5.25 <b>–</b> 6.15pm
Hoodoo Gurus	6.40 – 7.30pm
Jimmy Barnes	8.00 <b>–</b> 9.30pm

- Artist line up and playing times are subject to change.

#### **CONDITIONS OF ENTRY**

It is a condition of entry that all bags, chairs, eskies and personal belongings be presented to security staff for inspection and scanning at entry. Patrons detected attempting to bring BYO Alcohol into the venue will be refused entry / ejected without refund. Please note that this event also has a No Pass Out policy so please come prepared for the full day.

#### **PERMITTED ITEMS**

You may bring to this event: Camp Chair, Sealed Still Bottled Water (not carbonated), Snack Foods, Small Esky or Cooler Bag, Rain Poncho, Non Professional Camera. It is also advised to bring a wide brimmed hat and sunscreen to the event.

## **PROHIBITED ITEMS**

Items strictly prohibited from entry: Alcohol, Soft Drink & Non Alcoholic Beverages (apart from sealed still bottled water), Picnic Rugs, Umbrellas, Glass, Metal Cutlery, Pets, Tables, Professional Cameras, Shade Structures, Tents, Offensive Clothing, MC Club Attire, Bicycles, Scooters, Food Dye.

#### **FOOD & BEVERAGE**

This event will have a large range of food available for purchase, and includes menu items for intolerances and vegetarian / vegan patrons.

A public bar will also operate for the event duration offering a range of Beer, Wine, Cider, Spirits and Non Alcoholic Beverages. To comply with NSW Licensing Beer, Cider and Spirits served will be Mid Strength.

#### **MERCHANDISE & ATM**

A large range of Artist and exclusive Tour Merchandise will be available for the event duration from the merchandising facility adjacent to the bar.

ATM Cash Out is also available from ATM Machines located in this area.

#### **AGE RESTRICTIONS**

This event is all ages. Patrons under 18 years must be accompanied by a parent / guardian at all times. Patrons under 6 years of age will be admitted free of charge with a paying parent / guardian. All patrons in the Rock Bar must have a valid paid ticket regardless of age.

## **WEATHER POLICY**

This event is an open air concert that will proceed rain, hail or shine. In the very unlikely event of an event cancellation, all ticketholders will be advised via SMS, Email, Social Media as well as an update on this website. The event will only be cancelled if the site is deemed too dangerous to proceed / continue. This decision will be made by Event Management / Security / The Venue and Emergency Services. Patrons are advised to come prepared for the elements with appropriate attire, sunscreen, wide brimmed hat, jacket/poncho.

#### **EVENT UPDATES**

To stay up to date with this event please visit our Facebook page Red Hot Summer Tour and look for the Cairns Event. Please also keep an eye on this website as we will be updating any new information as the event nears. All ticket purchasers will receive an event information email and sms in the week leading up to the concert.